



- 46 • Chair was informed that Kaiser is now requiring all medical assistants to be credentialed.  
47 Apparently since the beginning Kaiser was not required to participate with meaningful  
48 use using the CPOE numerator and therefore, didn't require their MAs to be credentialed.  
49 However, now Kaiser is at risk of being fined and is scrabbling to get all over 600  
50 medical assistants credentialed. The medical assistants are up in arms about what they  
51 can do and now the union has joined into the mix. The union is trying to work with PCC  
52 to develop an on-line review program that will help those MAs who need assistance in  
53 what to study. PCC has developed a curriculum and assigned staff to this project. More  
54 to come.....  
55
- 56 • Chair received two complaints this year: one complaint was against a large facility in the  
57 Albany area. This individual, who ended up being an RN investigator, has a family  
58 member who is a patient at a facility and the medical assistants, including the Lead  
59 Medical Assistant, did not follow proper and federal law vaccine protocols. The second  
60 complaint is about an EMT and retired nurse who seems to be working as a medical  
61 assistant, which is beyond her scope of practice. In both cases chair was able to provide  
62 information but chair still included CEO and legal counsel at AAMA in her  
63 correspondence.  
64

65 Chair has kept abreast of all changes as they relate to affecting the roll of a medical assistant.  
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67 Chair wishes to thank President Puckett for her patience and diligence with website  
68 communication and the Board for allowing her to be the voice of OSMA.  
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70 All correspondence has been handled in a timely manner and deadlines have been met.  
71

72 Paula Purdy, CMA (AAMA)  
73 2018-2019 Chair  
74  
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