

2023 OSMA LEADERSHIP WORKSHOP

SATURDAY, FEBRUARY 11, 2023 | 8:30-10:30AM (PST)
VIA ZOOM WEBINAR



LEADING IN CHAOTIC TIMES: **How to Be the Calm in the Storm** **WITH JENNIFER WILSON** **& OSMA LEADERSHIP**

Join us for a **free** and interactive **OSMA MEMBER ONLY** continuing education event dedicated to giving rise to the leader within each of us. In addition to the education planned, you will hear from your **OSMA Volunteer Leaders** on why they chose to become involved in organizational leadership roles, how the experience has fostered their growth in leadership skills and enhanced their personal and professional lives, and why they keep showing up to support their fellow Medical Assistants in their professional development.

Our primary education will be presented by **Jenn Wilson**, who has spent over a decade managing clinics within Legacy Medical Group and has empowered and inspired many medical assistants to refine their leadership skills to achieve their goals to lead others effectively in meaningful service. As an engaging and experienced healthcare leader and knowledgeable speaker, Jenn has always drawn a crowd at national, state, and local educational events, so naturally she is back by popular demand!

Our leadership workshop will explore:

- What experience and training does a leader have?
- How can leaders promote employee retention and satisfaction?
- How can leaders effectively recruit staff?
- What does professionalism look like? In life, in the workplace and in volunteer roles.
- Tips and tricks to improve staff retention through mentorship

2 General AAMA-Approved CEUs

REGISTER NO LATER THAN FEBRUARY 8TH, 2023 HERE:

[HTTPS://US02WEB.ZOOM.US/MEETING/REGISTER/TZCRDEMQRTOHNC6GL7PL9UH6_COLZH03-KS](https://us02web.zoom.us/meeting/register/tzcrdemqrt0thnc6gl7pl9uh6_colzh03-ks)

ZOOM LINK WILL BE EMAILED IMMEDIATELY UPON REGISTRATION SUBMISSION

Questions? Alexis Holcomb, CMA (AAMA) - OSMA President-Elect - alexandria.holcomb@gmail.com