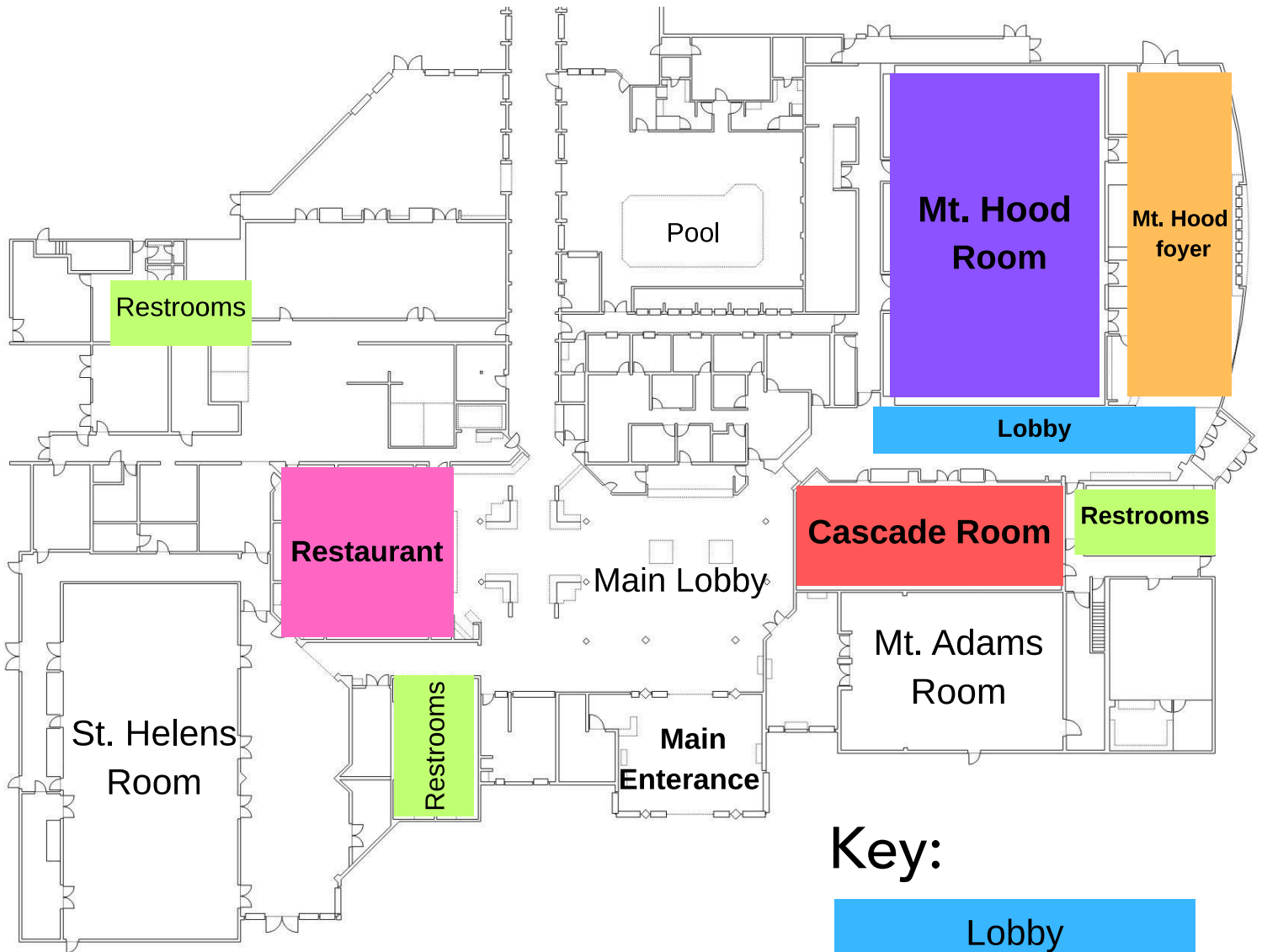


Hotel Map



Key:

Lobby

Mt. Hood Foyer

Mt. Hood Room

Cascade Room

Restrooms

Restaurant

- All sit-down meals will be served in the Mt. Hood Room.
- Education Sessions will be held in Cascade Room and the Mt. Hood Room.
- Room Assignments are can change—please check signage.

Thursday, April 10th

Time	Event/ Topic	Location	CEU
6:30 AM	Registration Open	Lobby	
7 - 8 AM	Breakfast	Mt. Hood Foyer	
8 - 9:30 AM	Opening Session - Resilience, Relationships, Recuperating and Rebounding with Lauren K. Harris FACMPE, CPCO Sponsored by MyTeam Medical Staffing Services	Mt Hood Room	1.5 (G)
9:30 - 10 AM	Networking and Snack Break - Sponsored by Metropolitan Pediatrics		
10 - 11:30 AM	A Comfort Promise Approach to Pediatric Vaccine Administration with Fisher Layden	Mt. Hood Room	1.5 (CG)
10 - 11:30 AM	Catch Some Zzzz's with Esther Olsen, RPSGT, CCSH	Cascade Room	1.5 (C)
11:30 - 12 PM	Break and Networking Time		
12 - 1:30 PM	Lunch - Meet the AAMA Representatives	Mt. Hood Room	
1:30 - 3 PM	Holistic Approach to Population Health with Charlotte Flood, MHA	Cascade Room	1.5 (ACG)
1:30 - 3 PM	Empowering Medical Assistants to Foster Inclusive Care with Csea Leonard	Mt. Hood Room	1.5 (G)
3 - 3:30 PM	Break and Networking Time		
3:30 - 5 PM	Navigating Tough Talks: Mastering Patient Communication for Medical Assistants with Beth Ann Keen CMA (AAMA)	Cascade Room	1.5 (G)
3:30 - 5 PM	Bridging Differences Through Storytelling with Csea Leonard	Mt. Hood Room	1.5 (G)
5 - 6 PM	Break and Networking Time		
6 - 7:30 PM	Effective Networking for Healthcare Professionals: Networking Event with Lauren K. Harris FACMPE, CPCO	Mt. Hood Room	1.5 (AG)
7:30 - 9 PM	Pre-Conference Board Meeting	Cascade Room	

Friday, April 11th

Time	Event/ Topic	Location	CEU
6:30 AM	Registration Opens	Lobby	
7 - 8 AM	Breakfast - Sponsored by Legacy Health	Mt. Hood Foyer	
8 - 9:30 AM	Free Clinics in Action: Building Awareness and Partnerships for Better Health with Calla Michalak, NP	Mt. Hood Room	1.5 (AG)
8 - 9:30 AM	Taking Care of Trauma: Reducing Retraumatization through Awareness and Choice with Joanna Crawford, MA	Cascade Room	1.5 (CG)
9:30 - 10 AM	Break and Networking Time		
10 - 11:30 AM	Y'all means all: Gender-expansive care with Rook Bartz, RN	Cascade Room	1.5 (G)
10 - 11:30 AM	Starting Your AI Journey: An Introduction to AI in Healthcare with Chris Bartlo	Mt. Hood Room	1.5 (AG)
11:30 - 12 PM	Break and Networking Time		
12 - 1:30 PM	Lunch - OSMA General Assembly	Mt. Hood Room	
1:30 - 3 PM	MA Basics: Hands-on Skills Refresher with OHSU Panel	Mt. Hood Room	1.5 (C)
1:30 - 3 PM	Community Resilience: Utilizing Resources and Strategies for Health and Safety with Central City Concern Panel	Cascade Room	1.5 (AG)
3 - 3:30 PM	Break and Networking Time		
3:30 - 5 PM	ADHD, ASD, and the Western Diet with Serene Davenport, CMA(AAMA), BS	Mt. Hood Room	1.5 (CG)
3:30 - 5 PM	CLIA & Standing ORders: The MA's role in Quality Care and Compliance with Kate Hutchinson, MHA	Cascade Room	1.5 (AG)
5:45 - 6:30 PM	Social and Networking Time	Mt. Hood Foyer	
6:30 - 7 PM	Dinner - Mexican Buffet	Mt. Hood Foyer	
7 - 9 PM	Casino Night	Mt. Hood Room	

Saturday, April 12th

Time	Event/ Topic	Location	CEU
7 AM	Registration Opens	Lobby	
7 - 8 AM	Breakfast	Mt. Hood Foyer	
8 - 9:30 AM	Phlebotomy Refresh: Sharpening Skills and Enhancing Technique with Tara Boyd CMA(AAMA)	Cascade Room	1.5 (C)
8 - 9:30 AM	The Clinic of the Future: Using Innovation to Create Efficiency with Holly Tse, MD FACP, FAAP	Mt. Hood Room	1.5 (AG)
9:30 - 10 AM	Break and Networking Time		
10 - 11:30 AM	Beyond the Exam Room: Bridging the Gap for Better Health Outcomes with Monika Majchrzak, MBA	Mt. Hood Room	1.5 (AG)
10 - 11:30 AM	Making Sense of Insurance: Learn, Ask, Win! with Cindy Garner	Cascade Room	1.5 (A)
11:30 - 12 PM	Break and Networking Tim		
12 - 1:30 PM	Lunch - Presidents Luncheon, Awards	Mt. Hood Room	
1:30 - 3 PM	Lifestyle Medicine with Iris Schrijver MD	Cascade Room	1.5 (CG)
1:30 - 3 PM	Introduction to Clinical Research for Medical Assistants with A'Lissa Richards, BSN. RN	Mt. Hood Room	1.5 (G)
3:30 - 4:30 PM	Post-Conference Board Meeting	Cascade Room	

Thank you for attending the 2025
OSMA Conference!